

Frequently Asked Questions

SEWAGE BACKFLOW PREVENTION DEVICE

What is a sewage backflow prevention device?

A sewage backflow prevention device prevents sewage from flowing backwards from the public sewer into a home or business. A sewage backflow prevention device is required for properties that have plumbing lower than the public sewer system as a condition for connection to the District's sewer main. If the sewage backflow prevention device has not been maintained or has been damaged or buried, sewage from the District's sewer main could flow backwards into a home or business. Call a plumber or the District if you cannot locate or are not confident that your sewage backflow prevention device is in good working condition. If you are not sure if you need a sewage backflow prevention device, call the District at (408) 253-7071.

PRIVATE SEWAGE PUMPS

When is a private sewage pump required?

A private sewage pump is required with all new building construction and or major remodeling projects where the lowest floor with plumbing fixtures is less than one foot above the rim elevation of the nearest upstream manhole. Prior to obtaining a building permit, the owner must provide the District with a certificate sealed by a Registered Civil Engineer fixing the lowest finished floor elevation to the rim of the nearest upstream manhole. In addition, a standard gravity sewer lateral is required for connection to the District main and there should be an air gap and a cleanout at the point of connection. Installation, maintenance and repair costs associated with a private sewage pump are the responsibility of the property owner.

SEWER LATERALS AND CLEANOUTS

Who is responsible for the maintenance and repair of sewer laterals and cleanouts?

The District provides maintenance and repair of sewer laterals within the public street provided there is an accessible and serviceable cleanout at the property line. Maintenance and repair of the private house sewer lateral, cleanout, and point-of-connection to the street lateral are the responsibility of the property owner.

VIDEO INSPECTION

Why is video inspection of sewer lateral connections required for new construction and major remodeling?

Video inspection of the sewer lateral is required for new structure construction and major remodeling to verify that the sewer lateral is in good working condition. When connecting to an existing lateral, two video inspections are required: one at the beginning of construction to determine the condition of the existing lateral, and a second video inspection is required to confirm that connection of new construction to the existing lateral is in compliance with District requirements.

Where can I find more information about my sewer system?
Visit <http://www.cupertinosanitarydistrict.com>

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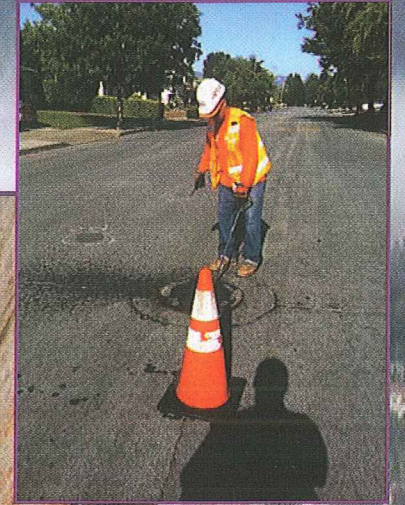


20833 Stevens Creek Blvd., Suite 104
Cupertino, California 95014

**ERCWSS
POSTAL CUSTOMER**



2011 Annual Report



SUPPLYING SANITARY SEWERAGE SERVICES FOR: CITY OF CUPERTINO, PORTIONS OF THE CITIES
OF SARATOGA, SUNNYVALE, LOS ALTOS AND SURROUNDING
UNINCORPORATED AREAS

Cupertino Sanitary District Annual Report

We are pleased to present this Annual Report of the Cupertino Sanitary District (CuSD) recognizing 54 years of service to over 23,000 customers within the communities of Cupertino, portions of Saratoga, Sunnyvale, Los Altos and unincorporated areas within Santa Clara County.

CuSD covers approximately 15 square miles, serving a population of over 50,000 people with more than 23,000 residential and business units. The District owns and manages over 1 million lineal feet of sewer mains, 0.5 million lineal feet of sewer laterals, 17 pump stations, 4000 manholes and flushing inlets, and one equipment storage facility. CuSD conveys nearly 5 million gallons of waste-water daily from its customers for treatment at the San Jose/Santa Clara Water Pollution Control Plant.

CuSD's collection system, much of which is more than 40 years old, has been maintained proactively with regular cleaning and development of a Capital Improvement Program (CIP) aimed at improving efficiency as well as extending its useful service life. Last fiscal year, we completed and accomplished the following:

- Maintained over 700,000 feet of sewer mains.
- Cristo Rey Pump Station Relocation Project.
- Completed the implementation of Supervisory Control and Data Acquisition (SCADA) at our 17 pump stations to automate monitoring.
- Continued Fats, Oil and Grease (FOG) Inspections with food service establishments to reduce sanitary sewer overflow (SSO's) caused by excessive grease.

In line with the District's mission of protecting public health and the environment, CuSD has prepared a document that defines the tasks necessary for the District to effectively manage and maintain its wastewater collection system. This document, Sewer System Management Plan (SSMP), combines elements of several management systems into one comprehensive plan. The combination of these elements contribute to:

- Minimize or eliminate the impact of SSO's to receiving waters.
- Economically operate and administrate the system in the public trust.
- Maintain and improve the infrastructure to assure continued serviceability.



Our Mission:

Protect the public health and environment.

Provide for safe and cost-efficient collection of sewage waste within CuSD.

Provide for effective conveyance to the Treatment Plant.

TRASH IT, DON'T FLUSH IT

What you flush does matter. Do your part to protect water quality.



What you flush can clog the sewage system, causing Sanitary Sewer Overflow (SSO) in which untreated sewage is discharged into the environment. This can affect your plumbing and puts your health and the environment at risk. Any SSO that occurs can lead to punitive fines and raising of your sewer rates.

Other than toilet paper, trash in our waterways does not breakdown or biodegrade. Do your part to minimize SSO's. Do not flush anything other than human waste and toilet paper. Here is a list of some common household items that **DO NOT** belong in the toilet or drains:

DO NOT PUT IN THE TOILET OR DRAINS:

- Baby Wipes & Disposable Diapers
- Rags, Paper Towels & Napkins
- Bandages
- Q-tips, Cotton Balls & Makeup Pads
- Condoms and their Wrappers
- Dental Floss
- Hair
- Kitty Litter
- Tampons, Applicators & Maxi Pads
- Prescription & OTC Medication
- Household Cleaning Wipes
- Cooking Oil, Fats & Grease



Remember to **Call Us First** if you experience your toilet backing up or draining slow, dirty water coming up into your bathtub or if you see sewage leaking near your property or right-of-way.

24 Hour Emergency Phone Numbers to Report Sewer Stoppages

Phone: (408) 253-7071

8:00 a.m. - 5:00 p.m. (Monday thru Friday)

Phone: (408) 299-2507

After Hours Emergencies (County Communications)

2011-2012 Operating Budget

CuSD's approved operating budget is \$10.5 million, of which \$6.7 million is the CuSD share of the capitalization, operation and maintenance (O&M) of the San Jose/Santa Clara Water Pollution Control Plant. This amount represents more than half of the District's total budget. The balance is spent for District maintenance and capital outlays.

Type of Classification	Budget
CuSD Capital Outlay	\$500,000
CuSD O&M	\$3,367,000
Treatment Plant Capital	\$2,513,795
Treatment Plant O&M	\$4,140,761
Total	\$10,521,556



2011—2012 Capital Improvement Projects and Equipment Acquisition:

1. Sewer Main Inspection and Replacement Program
2. Infrastructure Assessment and Inflow/Infiltration Study

BOARD OF DIRECTORS

Christopher C. Lee- President

Steve C. Andrews - Secretary

Wendell H. Kerr, Jr. - Director ■ John M. Gatto - Director ■ William A. Bosworth - Director

STAFF

Harold S. Toppel, District Counsel (Atkinson-Farasyn, LLP)

Richard K. Tanaka, District Manager-Engineer (Mark Thomas & Company, Inc.)

BOARD MEETINGS

First and Third Wednesdays of each month at 7:30 PM in the District Board Room, 20833 Stevens Creek Boulevard, Suite 104, Cupertino, California 95014

It is CuSD's pleasure to serve you.
Please do not hesitate to call our office if you have any questions.
We look forward to serving you in 2011-2012.
www.cupertinosanitarydistrict.com